



NETAJI SUBHAS UNIVERSITY

Estd. Under Jharkhand State Private University Act, 2018

Approved by UGC under section 2(f), AICTE, PCI,
BCI, NCTE, INC & JNRC

POLICY FOR E-GOVERNANCE

Registrar
Netaji Subhas University
Jamshedpur, Jharkhand

VICE CHANCELLOR
NETAJI SUBHAS UNIVERSITY
JAMSHEDPUR, JHARKHAND

This Policy may be known as e-Governance Policy of the Netaji Subhas University, Jamshedpur, Jharkhand. It will be applicable within the jurisdiction of all departments and Schools established as per Netaji Subhas University Act, 2018. It shall enforceable from the date of approval of competent authority of the University.

1. Introduction:

E-Governance Policy is a framework that outlines the effective implementation and utilization of Information and communication technology (ICT) tools in the administrative processes of an organization. The use of ICT tools can enhance the efficiency, transparency, and accessibility of services provided by an organization to its stakeholders. With the increasing dependence on technology in every aspect of our lives, e-governance policies are becoming increasingly relevant. E-Governance policies can streamline administrative processes, improve service delivery, and increase citizen participation in decision-making processes. The University will regularly review and update this policy to ensure it stays relevant and meaningful in furthering the University's quality journey. The implementation of e-governance policies can also promote accountability, reduce ambiguity, and increase public trust in the organization. Overall, an effective e-governance policy is crucial for the success of any organization in today's digital age.

2. Objective:


The objective of this E-Governance Policy is to provide a framework for the effective implementation and utilization of information and communication technology (ICT) tools in the University's administrative processes. This policy aims to enhance the efficiency, transparency, and accessibility of services provided by the University to its stakeholders, including students, staff, faculty, and the wider community.

3. Policy:

- i. The University will establish a comprehensive e-governance system that will enable stakeholders to access services online and facilitate the smooth functioning of the University's administrative processes.
- ii. The University will ensure that all e-governance initiatives comply with the relevant laws and regulations, including data privacy and security.
- iii. The University will ensure that all stakeholders have access to training and support to enable them to use e-governance tools effectively.

4. Procedures:

- i. The University will establish standard operating procedures (SOPs) for the implementation and maintenance of e-governance initiatives.
- ii. The University will ensure that all SOPs are regularly reviewed and updated as required.
- iii. The University will establish a dedicated e-governance officer/media manager responsible for the implementation and maintenance of e-governance initiatives.


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5. University Website:


- i. The University website will be the primary source of information for all stakeholders.
- ii. The website will be regularly updated with relevant information, including admission requirements, course information, fee structures, and important notices.
- iii. The website will be designed to be user-friendly and accessible to all stakeholders.

6. Admissions:

- i. The University will establish an online admission system that will enable prospective students to apply for admission online.
- ii. Interviews and initial interaction with the prospective students will be conducted online using e-platforms to ensure fair access to students from other locations\
- iii. The admission system will be designed to be user-friendly and accessible to all applicants.
- iv. The e-admission process will exist alongside traditional modes of admissions to ensure inclusivity and accessibility
- v. The admission system will be integrated with the University's accounting system to enable seamless processing of fees and payments.

7. Finance:

- i. The University will establish an online financing system that will enable the efficient and transparent processing of financial transactions.
- ii. The financing system will be designed to be user-friendly and accessible to all authorized personnel.
- iii. The financing system will be integrated with the University's administrative software to enable seamless processing of financial transactions.
- iv. Students will be encouraged to pay all fees pertaining to their tuition, exams, labs, uniforms etc. using the e-platforms.


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8. Administrative Software:

- i. The University will implement an administrative software system that will enable the efficient management of administrative processes.
- ii. The administrative software will be designed to be user-friendly and accessible to all authorized personnel.
- iii. The administrative software will be regularly updated and maintained to ensure its efficient functioning.
- iv. All third party software will be duly accounted for and audited internally (if applicable).

9. Library:

- i. The University will establish an online library system that will enable stakeholders to access the library's resources online.
- ii. The library system will be designed to be user-friendly and accessible to all stakeholders.
- iii. The library system will be regularly updated with new resources and maintained to ensure its efficient functioning.
- iv. Apart from government and university driven repositories, efforts will be made to also introduce e-learning materials and share e-books through the library.

10. E-Waste Management:

- i. Efforts will be taken to reduce, reuse and recycle e-waste responsibly
- ii. The University will ensure the safe disposal of electronic waste generated by the University's operations.
- iii. The e-waste management system will comply with all relevant laws and regulations.
- iv. The University will establish a dedicated team responsible for the implementation and maintenance of the e-waste management system.

11. ICT Tools-Hardware and Software Infrastructure:

- i. The University will ensure that its hardware and software infrastructure is regularly updated and maintained to ensure its efficient functioning.
- ii. The University will establish standard operating procedures (SOPs) for the maintenance and repair of hardware and software infrastructure.
- iii. The University will ensure that all authorized personnel have access to the necessary hardware and software to perform their duties efficiently.

12. Adjudication

- Any dispute related to implementation of e-Governance will be subject to jurisdiction of Jamshedpur Civil Court.

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